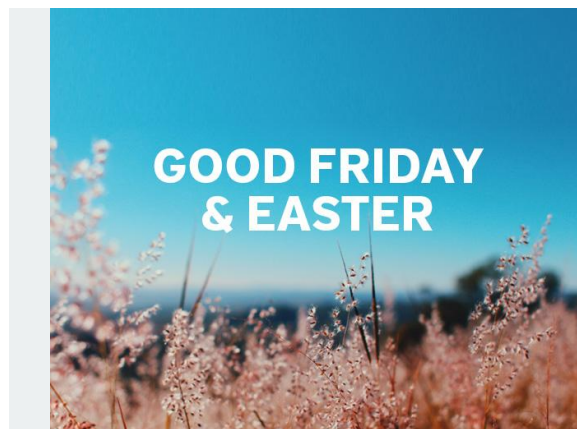




Edition 32

Town Administrative Offices will be Closed in Observance of Good Friday



Town Administrative Offices will be closed Friday, April 10th in observance of Good Friday.

There will be no garbage/recycle collection on Friday, April 10th; it will be picked up on the next regularly scheduled day.



Mayor Farrell issues Declaration of a State of Emergency

Mayor Farrell has issued a Declaration of a State of Emergency for the Town of Aberdeen that was effective March 30, 2020 at 5:00 p.m. and will remain in effect until modified or rescinded. This Declaration by Mayor Farrell is issued along side the [Stay-At-Home Order](#) (Executive Order 121) issued by Governor Cooper on March 27th.

The declaration gives the Town Manager power to take appropriate protective action to prevent the spread of COVID-19.

The Declaration sets forth the following conditions:

- Postpone all quasi-judicial hearings on or after until May 11, 2020, subject to further notice. The Town will postpone all advisory board meetings until on or after May 11, 2020, subject to further notice. The Town will continue to proceed with its budget review process for FY 20/21 and provide remote access and public input to the required budget hearing(s) if this declared emergency is still in place through May 26, 2020.
- Town shall not require immediate cut-off of residential water, sewer, and sanitation accounts for non-payment of fees for at least 60 days (according to Office of the Governor NC Executive Order 124), and shall accept partial payments on accounts, subject to change.
- All public restrooms serving open park areas will be closed. Open green space areas will be open to the public but social distancing is strongly encouraged. Please stay off playground equipment and other assets in the park areas as they can not be properly sanitized.
- Postpone Temporary Signs enforcement to allow 1-2 temporary signs per business that must be on business property and not on public right-of-way or public property.
- Postpone Temporary Banner enforcement and permitting for the following instances: 1 temp banner per business located on business property (not on the right-of-way) and 32 ft total square footage per banner.

The above list is not all inclusive of the Declaration. [Please view the Declaration of a State of Emergency](#) for complete details.



The Town has created a [Resource](#) page and [Closures & Cancellations](#) page on our website with information on COVID-19 that is regularly updated. The Resource page also includes links to trusted resources such as the [Moore County Health Department](#), [NC Dept. of Health & Human Services](#), [Centers for Disease Control & Prevention](#), [Governor Roy Cooper](#), and more.

To stay up to date on the Executive Orders or to view the Executive Orders in full detail visit the [NC Dept. of Health & Human Services \(NCDHHS\)](#) site.



Town Buildings Closed to the Public - Services Continue Uninterrupted

The Town of Aberdeen continues to work with local, state, and federal agencies to protect the public and our employees from the impacts of COVID-19. The Town continues to monitor the spread of COVID-19 and to appropriately adjust our response and public delivery of services. It is our desire to continue to serve the public as effectively as possible and to minimize the unavoidable inconveniences in order to protect both the public and our staff from exposure. Even with the closing of town facilities to public access, staff will be working fulltime during normal business hours to assist and discuss matters with the public via telephone, email, and other outlets.

All updates on Town offices and services will be posted on the [Town's website](#) and [Facebook page](#) (@TownofAberdeenNC). For general questions or information, please contact the Town Hall at 910-944-1115 or visit the [Town's website](#).

A [staff directory](#) can be found on the Town's website with contact information for employees in each department.

Thank you for your patience and understanding during these difficult times.

Utility Department – Bill Paying Procedures

All water, sewer, and sanitation/yard debris collection services will continue. The utility office lobby is closed to the public until further notice; full service is still being provided at the drive-thru window. Payments of water bills can be paid with one of the following options:

- Drive-thru window (115 N. Poplar St.)
- Dropbox at the end of the drive-thru
- [Online](#)
- Telephone - 1-833-431-1748

There will be no immediate cut-off of water, sewer, and sanitation accounts for non-payment of fees through June 8, 2020 and partial payments on accounts will be accepted. New accounts and change of service requests must still make all required payments before new service will be issued. If there are any questions about your water account, contact the Utility Department at 910-944-7799 or utilitybilling@townofaberdeen.net.

Planning Department - Procedures for Permits & Inspections during COVID-19

Town Hall will be closed to public access until further notice. Staff is still working to provide the best customer service to its residents; however, drop-in hours and in-office meetings have been suspended. Please use the [staff directory](#) to contact the appropriate staff member by phone or email.

Permits will still be accepted via email, mail, or by using the Utility Department drive-thru window. Inspections can still be requested via email or phone. Inspections to

building projects will continue until further notice.

For additional help, please contact the following:

- Permits & Inspections - Danielle Orloff - 910-944-4507
- Aberdeen.Building@gmail.com
- Zoning, Planning, & Land Development - Kathy Blake - 910-944-4514
- Aberdeen.Planning@gmail.com
- Historical Preservation & Downtown - Christian Haas - 910-944-4506
- chaas@townofaberdeen.net

Temporary Changes to Signs & Banners for Businesses:

- The Town has postponed Temporary Sign enforcement as set forth below:
 - 1-2 temporary signs per business.
 - Must be on business property and not the public right-of-way or public property.
 - 6 ft total square footage per sign - 2 sign maximum per business/property.
 - Does not postpone any other enforcement or required permitting as prescribed in Section 5.7 of the Aberdeen Unified Development Ordinance. This enforcement postponement specifically does not include wind-blown devices (feather signs) or banners and such signs or banners are subject to enforcement.
- The Town has postponed Temporary Banner enforcement and permitting for the following instances:
 - 1 temp banner per business.
 - Must be on business property - not on the right-of-way.
 - 32 ft total square footage per banner - 1 per business/property.
 - Does not postpone any other enforcement or required permitting as prescribed in Section 5.7 of the Aberdeen Unified Development Ordinance. This enforcement postponement specifically does not include wind-blown devices (feather signs) or banners and such signs or banners are subject to enforcement.
- The Town will temporarily amend the "Aberdeen Design Review Guidelines" to enact all "types of work" to be classified as a "Minor Certificate of Appropriateness" until May 11, 2020.

Parks & Recreation

The Parks & Recreation Department will be closed to public access until further notice.

- Spring Break Camp and Easter Eggstravaganza have been cancelled.
- All regular monthly programs (Stroller Fitness, Tai Chi, Chair Exercise) are cancelled through April 30.
- All facility rentals have been cancelled through April 30 and refunds will be issued.
- The start of the Youth Kickball season has been postponed and will start May 16.
- One Day Baseball Camp scheduled for May 2 has been cancelled.
- All park public restrooms will be closed until further notice.
- Green space in the parks is open and citizens are encouraged to practice social distancing if in the parks and to stay off playground equipment or other assets in the park areas.

Registration for future programs and athletics can be done online at www.townofaberdeen.net. Contact the Parks & Recreation Department at 910-944-7275 or aprd@townofaberdeen.net if you have any questions.

SOCIAL DISTANCING

What does it mean?

Social distancing is the practice of reducing close contact between people to slow the spread of infections or diseases.

Social distancing measures include limiting large groups of people coming together, closing buildings and canceling events.

AVOID

- Group gatherings
- Sleepovers
- Playdates
- Concerts
- Theater outings
- Traveling
- Athletic events
- Crowded retail stores
- Malls
- Workouts in gyms
- Church Services
- Visitors in your house
- Non-essential workers in your house
- Mass transit systems

KEEP YOUR DISTANCE

- Visit a local restaurant to get take out
- Visit grocery store
- Pick up medications
- Play tennis in a park
- Keep at least 6' - 8' between yourself and others

SAFE TO DO

- Take a walk
- Go for a hike
- Yard work
- Play in your yard
- Clean out a closet
- Read a good book
- Listen to music
- Cook a meal
- Family game night
- Go for a drive
- Stream a favorite show
- Call or email a friend or elderly neighbor to check in
- Group video chats

Emergency Services

The Police and Fire Stations will be closed to the public until further notice. The Police foyer area is open on weekdays from 7 a.m. til 5 p.m. If Police assistance is needed please call **911** and an officer will be dispatched. If Fire assistance is needed please call **911**. *When contacting 911 please be honest in answering the questions asked by the dispatcher, NO call for help will go unanswered! This is to protect all who are involved with the call for help.*

For non-emergency information the Fire Department can be contacted at 910-944-7888 and the Police Department can be contacted at 910-944-9721.

Public Works

The Public Works Department will be closed to the public until further notice. All services, including sanitation and yard debris collection, will continue to be provided on normal schedules. Staff can be contacted at 910-944-7012 with any questions.

