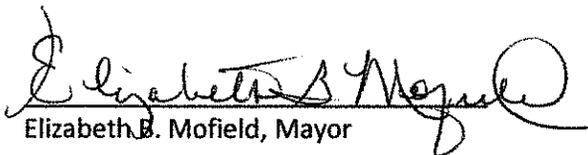


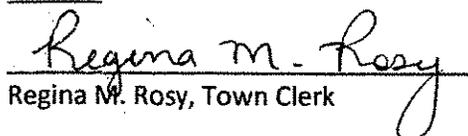
**TOWN OF ABERDEEN
WATER & SEWER ADJUSTMENT POLICY**

1. The purpose of this policy is to create a method by which the Town can adjust water and sewer bills after a major leak.
2. Major leaks are identified as an overage of use that is a minimum of 50 percent higher than the average of the prior three billing cycles. This includes household meters and water only (irrigation) meters.
3. Household meters & Irrigation Meters: Adjustments to the water/sewer bill will be determined by the average of the prior three billing cycles times the applicable current water rate to determine the amount owed. No sewer will be adjusted unless it is proven that the leak did not enter the sewer system. If irrigation system is attached to household meter, there will be no sewer adjustment allowed. All leaks must be repaired, and proof must be shown by receipt from plumber.
4. Sewer Adjustment for Swimming Pools: No adjustments will be made for pools with the exception of new construction (first time fill up). In cases where a liner is replaced and the water from drainage does not enter the Town sewer system, an adjustment will be allowed. Proof must be shown for adjustment.
5. An adjustment will be allowed only after permanent repair has been made and necessary plumber receipt and/or repair parts receipts have been turned in to the Water Department. The repair must be verified and inspected by an authorized town employee.
6. There is a one-time per calendar year adjustment per meter. Should the leak go into a second billing cycle, the adjustment will be made to the higher bill.
7. In the case there is a second leak on any meter in the same calendar year that is greater than the first, the Town will allow the customer to pay the full amount on the first leak and adjust the second.

The foregoing policy on motion of Commissioner Alan Parker, seconded by Commissioner Walter Wright, was amended this 27th day of September, 2012.


Elizabeth B. Mofield, Mayor

ATTEST:


Regina M. Rosy, Town Clerk